

Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Justin Broughton et al.

Serial No.: 09/774,944

Filed: January 30, 2001

For:

DIGITAL MULTIMEDIA

CONTACT CENTER

Group Art Unit: 2661

Examiner:

TRANSMITTAL LETTER

162 N. Wolfe Road Sunnyvale, CA 94086

(408) 530-9700

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Customer No.: 28960

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Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450

Technology Center 2600

Sir:

Enclosed please find a Supplemental Information Disclosure Statement, a Certification pursuant to 37 C.F.R. § 1.97(e) for the Information Disclosure Statement, and Form PTO-1449, including copies of the references contained thereon, for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. <u>08-1275</u>. An originally executed duplicate of this transmittal is enclosed for this purpose.

Respectfully submitted,

HAVERSTOCK & OWENS LLP

Dated: 3-2-04

Thomas B. Haverstock

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR§ 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

Date: 3-0-04 By: Jun A. Roman



PATENT Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 2661	
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Serial No.: 09/774,944)) CUDDI EMENTAL INCODA	TATION
Filed: January 30, 2001) <u>SUPPLEMENTAL INFORMATION</u>) <u>DISCLOSURE STATEMENT</u>	
For: DIGITAL MULT CONTACT CEN) 162 N. Wolfe Road) Sunnyvale, CA 94086 _) (408) 530-9700	RECEIVED
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Sir:

The citations listed below, copies attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make these citations of official record in this application.

Applicants have become aware of the following printed publication which may be material to the examination of this application:

- U.S. Patent No. 6,574,218 B1;
- U.S. Patent No. 6,678,265 B1; and
- U.S. Patent No. 2003/0133558 A1.

Attorney Docket No.: <u>NUASI-00200</u>

This Supplemental Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

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Respectfully submitted,

HAVERSTOCK & OWENS LLP

Dated: 3 - 2 - 04

Thomas B. Haverstock

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR§ 1.8(a))

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HAVERSTOCK & OWENS LLP.

Date: 3-2-64 By: Jun D. Russa



Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 2661	
Justin Broughton et al.	Examiner:	
Serial No.: 09/774,944	CERTIFICATION FOR SUPPLEMENTAL INFORMATION	
Filed: January 30, 2001) DISCLOSURE STATEMENT UNDER 37) CFR § 1.97(e)	
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Technology Center 2600

Sir:

This certification is being made for the Supplemental Information Disclosure Statement accompanying this certification.

Certification

I hereby certify that the attached three (3) references contained in this information disclosure statement were cited within an International Search Report (ISR) mailed on January 29, 2004. Accordingly, the references contained in the information disclosure statement were cited in a communication from a foreign patent office in a counterpart application not more than three months prior to the filing of the statement. 37 C.F.R. 1.97(e)(1).

PATENT Attorney Docket No.: NUASI-00200

Identification of Person Making Certification

The person making this certification is the attorney who signs below on the basis of the information in the attorney's file.

Respectfully submitted,

HAVERSTOCK & OWENS LLP

Dated: 3-2-04

Thomas B. Haverstock

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE G. MAILING (37 CFR§ 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

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